

SERVO-DRIVE for AVENTOS Troubleshooting

Problem	Possible cause	Solution
Battery display on SERVO-DRIVE switch flashes red.	SERVO-DRIVE switch battery is losing power.	► Replace battery.
	Battery has been inserted incorrectly.	► Insert battery correctly.
SERVO-DRIVE for AVENTOS does not open/close completely.	The lift system tension is not adjusted properly.	► Re-adjust the tension to balance the weight of the door.
	Door may not lie evenly on face of cabinet.	► Re-adjust door to lay evenly on the face of cabinet (HF - Telescopic arm length).
	Drive unit has locked in a fixed position.	► Hard reset drive unit by cycling power to the unit 3 times.
SERVO-DRIVE for AVENTOS reference run will not complete.	Lift mechanism, arm assembly mounting plate are located in the wrong position.	► Verify/move hardware to proper location for the application.
	An obstruction is interfering with the door during the reference run.	► Check that door is unobstructed throughout its motion. Check door is not binding on face of cabinet.
	Door is going up too fast or too slowly and will not complete reference run.	► Check the tension of the of the door and re-adjust to balance the weight of the door insuring both lifts are set equally.
	Drive unit is not properly attached to lift mechanism.	► Check that drive unit is secured firmly to lift mechanism and locked into place.
SERVO-DRIVE for AVENTOS does not work/operate when pressing on the front or using the SERVO-DRIVE switch.	SERVO-DRIVE switch battery is dead.	► Replace battery.
	SERVO-DRIVE switch is defective	► Contact Blum customer service.
	SERVO-DRIVE switch was not synced to drive unit properly	► Reset wireless communication and re-run switch setup process.
	Door is continuously pressed against SERVO-DRIVE switch in closed position.	► Check that supplied distance bumpers are used and not pressing against the switch. Min. 2.5mm gap required.
	Drive unit is not receiving power (orange motion light not lit).	► Check power supply and connection to drive unit and power source.
	Drive unit is defective.	► Contact Blum customer service.